

Insuring Agreement

Trisura Guarantee Insurance Company has issued this Contract through the Administrator, Integrated Warranty Systems Inc. In consideration of the payment of the Contract premium to Integrated Warranty Systems Inc., and in reliance upon the statements and selections made by the Contract holder and the issuing Dealer in this Contract and subject to the terms, conditions, exclusions and limitations of this Contract set out on the reverse, Trisura Guarantee Insurance Company agrees to indemnify the Contract holder as per the Terms of Extended Protection Policy attached hereto.

Terms of Extended Protection Plan

For purposes of this policy, the terms "we", "us" and "our" as used herein shall refer to Trisura Guarantee Insurance Company, acting directly or through Integrated Warranty Systems Inc (IWS). This plan covers the functioning parts of the mechanical and electronic components of the warranted product. Coverage is not provided under the terms of this plan unless the unit(s) has been serviced in accordance with the manufacturer's recommendations. This plan is a parts and/or labour plan for the identified product and term only and does not provide for bodily injury liability, property damage, or any other type of liability coverage. This plan is void if the unit(s) is worked on by any person or dealer not authorized by IWS. If parts are not available and the product cannot be repaired, a pro-rated portion of your remittance will be returned. Any part(s)/product(s) deemed defective/faulty by the servicer at time of inspection will not be covered under this program until in proper working condition.

When this policy is properly completed, filed and registered with us, it becomes an extended protection policy covering parts and/or labour. Coverage shall be in force for the period outlined on the reverse, subject to approval by the administrator. This policy will pay at the normal working hour rate (as established in a Dealer Agreement) for repairs or replacement parts and/or labour on the product identified on the reverse. The policy is valid for the specified term for product/part(s) that fail during normal use. It is the owner's responsibility to cover the servicer's mileage to the unit(s) outside the servicer's normal area and/or any transportation costs in returning the warranted product/part(s) to an authorized service depot or factory. This policy is transferable to a new owner. To transfer this policy, forward the transfer fee of \$25.00 + GST along with the new owner's information to Integrated Warranty Systems Inc.

Coverage: Coverage is provided only for the equipment identified on the reverse, for which a premium has been paid.

Furnace

Covered: Gas control valve, Blower/components, Condensate pump, Door switch, Electronic ignition system, Purge blowers, Low voltage circuit fuse, Fan & limit controls, Heating circuit transformer, Auto vent damper/motor, Power burner motor, Thermocouple, Flame spreader, Flow switch, Fan motor, Relay, Roll out switch, Pilot burner, Main Burner

Not Covered: Heat exchanger, filters, thermostats, electronic air cleaners, humidifiers, heat re-claimers

Condensing Units

Covered: Capacitor, Control box assembly, Control box, Contactor, Filter drier, fan motor, Wire harness, Valves

Not Covered: Compressor (unless coverage purchased separately), refrigerant and/or refrigerant leaks, coil, thermostat

Fireplace

Covered: Blower, Thermopile, Switches, Thermocouple, Thermodisc, Gas valve, Controls

Not Covered: Glass, Logs, heat exchanger, combustion chamber

Water Heater

Covered: Controls, Valves, Blower, Ignitor, Limit switch, Burner

Not Covered: Tank replacement, rust, corrosion, leaks, hard water damage

Boiler

Covered: Auto feeder, Immersion on aquastat, Circulation pump, Expansion tank, Low water cutoff/feeder combo, Manual reset aquastat, Triple aquastat relay, Relay, Low water cutoff, Transformer, Valves (zone & gas), Expansion/fill valve tank, Manual reset pressuretrol, Main Burner, Ignition System

Not Covered: Heat exchanger, thermostat, water lines and related plumbing including leaks

Exclusions

In addition to the specific components not covered as outlined above, the following are excluded from coverage for all plans and products:

1. Maintenance or maintenance related repairs including but not limited to cleaning, replacement of filters, replacement of bulbs or batteries and lubrication of components,
2. Any repair arising from a lack of proper maintenance practices,
3. Any repair or replacement made necessary due to changes in legislation or regulations, whether Federal, Provincial, Municipal or otherwise,
4. Any repair or replacement due to normal wear and tear,
5. Any repair or replacement due to abuse, theft, vandalism, fire, flood, earthquake, other natural disasters, acts of war, acts of terrorism, acts of God, electrical surges, improper or negligent use by the customer,
6. Any repair or replacement performed by an individual not authorized by IWS,
7. Faulty connections, adjustment of controls or customer education or instruction,
8. Any repair or replacement that is part of a recall notice,
9. Any repair or replacement performed in order to upgrade a unit,
10. Any incidental or consequential damage caused by the failure of a covered component including but not limited to additional or unusual utility bills,
11. Any charges incurred in order to gain access to or to remove covered equipment. This includes removal of decking, walls or other obstructions and the use of ladder trucks, cranes or other equipment,
12. Heat exchangers, duct work, venting, plumbing, electrical supply, gas supply lines, remote controls, drains, cosmetic adjustments or replacements, paint changes, rust and corrosion, pilot lighting.

Start Date - Coverage begins one year after the Installation Date (31 days after installation if first year labour coverage is purchased) for 5 and 10 year plans on New Equipment. Coverage begins on the Service Date (after the equipment is deemed fit for coverage) for 1 year parts and labour coverage on Existing Equipment.

Expiry Date - Coverage expires either 5 or 10 years from the Installation Date for New Equipment as indicated by the type of coverage selected. Coverage expires 1 year from the service date on Existing Equipment.

Buyer's Right to Cancel

You may cancel this contract within 30 days of the date of purchase. To cancel you must give written notice of cancellation to the address below.

Integrated Warranty Systems
300-495 Richmond Street, London, ON N6A 5A9

General: We are not responsible for any incidental or consequential damages, or any oral misrepresentation other than the coverage and exclusions contained herein. This plan does not guarantee days or time of service. We are not liable for any damages whatsoever arising out of delays, either before or after a day or time of service is agreed upon. For each claim, our liability will in no event exceed the actual cash value of the warranted product before the failure. The aggregate of all coverages and benefits paid or payable under this plan will not exceed the price the contract holder paid for the warranted product. If we make any payment under this plan, the contract holder agrees that we hold all rights of recovery for those payments against anyone, due to, but not limited to, a safety recall campaign, any repair required by any court, regulatory agency, decree or settlement. The contract holder will do nothing to harm those rights. If the contract holder has a right to recover against another party, the contract holder's rights become our rights. The contract holder will do whatever is necessary to enable us to enforce these rights. If we pay for repairs under this plan and the contract holder is also repaid for the same repairs by someone else, the contract holder's payment will become our property up to the amount that we paid for the repairs. No changes may be made to this plan unless approved by us in writing. None of our representatives have the authority to change or waive any provisions of this plan. By acceptance of this plan, the contract holder agrees that the statements in this plan made by the contract holder are the contract holder's representations and agreements and that this plan is issued in reliance upon the truths of those statements. This plan will be governed and construed in accordance with the laws of the province where this plan is written. Any litigation by either party arising out of the terms of this plan will be commenced in a provincial court of said province or in a court of arbitration under the Arbitration Act currently in force in said province, such arbitration to be conducted before a single arbitrator within said province. This plan is the entire understanding between the contract holder and IWS and there are no warranties, representations or agreements that are not expressly set forth herein.